

The Comphy Co.  
7034 Portal Way, #110  
Ferndale WA 98248  
323.225.8234  
[www.comphy.com](http://www.comphy.com)

#### RETURN POLICY

We will accept returns provided an authorization has been given and provided it is an Eligible Item for return.

##### Authorization:

Contact us by either e-mail or telephone within seven days of receipt of item(s) if you are requesting a return authorization (RA). Unless previously agreed, there will be a 10% restocking fee.

##### Shipping:

Unless previously agreed, the customer is responsible for the shipping expense on returned item(s).

##### Refunds:

The Comphy Co. processes refunds within three working days after receipt of the returned item(s) in accordance with the terms and conditions of the RA.

##### Eligible Items:

- A. Any item that is defective in either sewing or fabric within one year of receipt by customer
- B. Any item that has not been removed from its original wrapping
- C. Any regular (not custom-made) item

##### Non-Eligible Items:

- A. Sheets and/or pillowcases are not eligible for return if they have been used. Under health and hygiene regulations these products cannot be resold.
- B. Custom-made items
- C. Items used in a manner for which they were not intended